

Get Started with Technology at UChicago

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Set Up Your Accounts

IT Services encourages enrolled students to [set up their UChicago account services](#) (e.g., CNetID, email, wireless, etc.) before starting classes.

Be sure to [configure your device\(s\) for UChicago Wireless](#) before arriving on Campus.

To connect an IoT device to the network (such as a Smart TV or gaming console), you must first [register the device](#) (login with your CNetID required).

2

Upload your ID photo

[Upload your photo](#) for your UChicago Card. Cards will be picked up with your Orientation packet.

Graduate students can pick up their UChicago Cards beginning **July 1** in the lobby of Regenstein Library, (1100 East 57th Street).

ipo@uchicago.edu
773.702.3344

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Download Software

Access a variety of free or [discounted software licenses](#), including Microsoft 365 and [Adobe Acrobat](#). Log in to Microsoft 365 at portal.office.com.

[PC and Mac device purchases](#) for personal use are available to instructors, staff, and students through Apple and Dell.

[View computer recommendations](#) for Apple and Dell.

IT Services Support Contacts

its.uchicago.edu/support

773.702.5800

IT Services TechBar

Joseph Regenstein Library
1100 East 57th St., Rm. 160



Generative AI Tools

Visit the Generative AI website to review [guidance for all users of AI](#), which focuses on the following topics:

- protection of University data
- responsibility for content accuracy and ownership, academic integrity
- considerations with AI tools



PhoenixAI

[PhoenixAI](#) is the University's generative AI chat service, which is built with the latest large language models (LLM) from OpenAI and customized for the University community.



Learning Resources

Learn about using [Canvas](#), [Zoom](#), and free access to thousands of online training videos on [LinkedIn Learning](#).



Be Safe Online

Visit the [Security website](#) to learn how to spot a phishing attempt and to keep your devices and personal information protected while on the campus network.

Be sure to [install anti-virus software](#) on your computer.

Visit its.uchicago.edu to learn about the technology resources and perks available to you.

IT Services will never ask you for your password or DUO passcode over the phone, email, or via SMS. Please do not share this information with anyone.



Don't get hooked, report that phish!

Protect your information and avoid phishing scams

A phishing scam looks like a legitimate email that appears to come from a well-known and trustworthy organization or website, but is really an attempt to gather personal and financial information from a recipient.

To keep your information and the UChicago community safe from cyberattacks, never share:

- Personal information via SMS
- Your CNetID password
- Your Duo registered phone number
- Your Duo passcode
- Sensitive information on Google Forms

IT Services will never ask for this information from the UChicago community. If you provide this information via any form of communications, IT Services support will assist you in re-securing your account.

Your Privacy Matters!

- Submit suspicious emails to the information security team using the **Report Phish** button in Outlook or Gmail.
- Contact information security by email at **security@uchicago.edu** or call 773.702.5800.

See the latest phishing scams at
security.uchicago.edu/phishing/latest