

The University of Chicago
Guide to
UChicago Student Wellness
2024-25



UChicago Student Wellness



Dear Students,

Welcome to the University of Chicago!

We believe good health is essential for academic success. Through UChicago Student Wellness, you have access to coordinated and comprehensive services targeted at building and maintaining overall wellbeing.

At UChicago Student Wellness, our mission is to provide comprehensive health, counseling, and wellness services to support your academic, personal, and professional endeavors. With a focus on health promotion and education, we accomplish our work collaboratively, through a talented and diverse team committed to delivering high-quality, inclusive care.

This guide provides an overview of the medical, counseling, and health promotion services; an explanation of covered services for students enrolled in an eligible program of study; and a brief overview of the University Student Health Insurance Plan (U-SHIP). We encourage you to visit wellness.uchicago.edu for additional details, or to contact us if you have questions. You will find contact information related to all of our services in this guide.

We hope that you make your health and wellbeing a priority during your time at UChicago. The staff at UChicago Student Wellness is eager to serve you, and we look forward to meeting you!

Best of health,

Michele A. Rasmussen
Dean of Students in the University

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Contact Information

For more information on our services and the ways to make an appointment, visit us at wellness.uchicago.edu.

Our medical, counseling, psychiatry, health promotion, and student insurance services are co-located in our Student Wellness Center.

UChicago Student Wellness

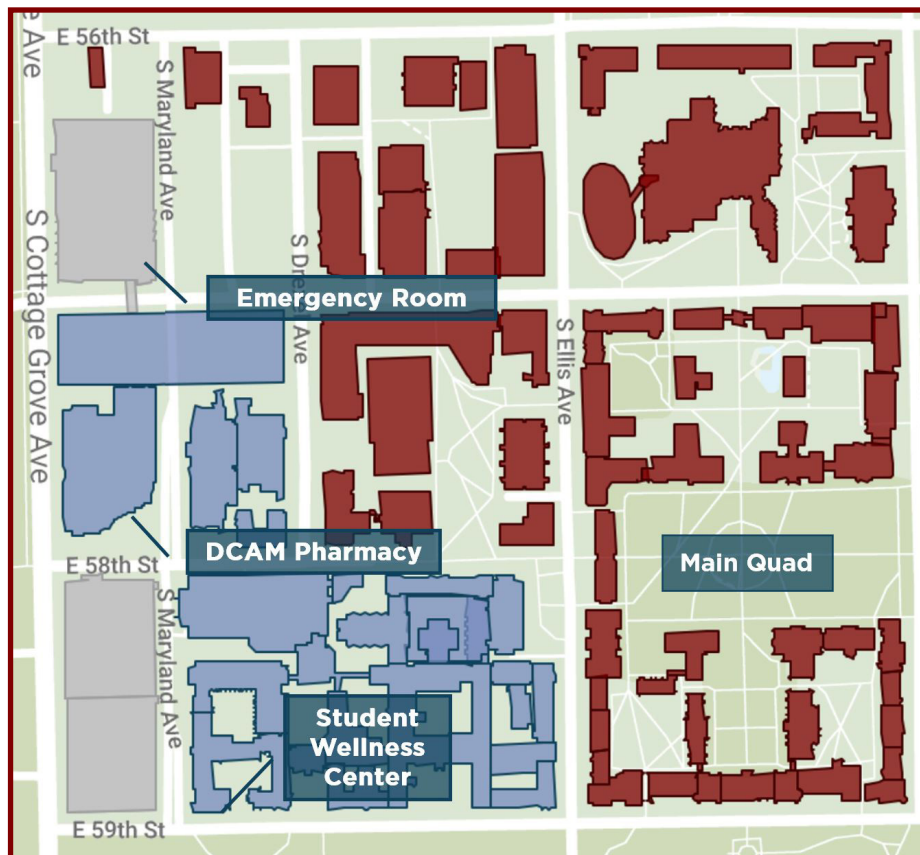
840 E. 59th St.
Main Line, 24/7: 773.834.9355
24/7 Therapist-on-Call: 773.702.3625

Hours

Medical: Monday-Friday, 8 a.m.-5 p.m.
Counseling: Monday-Friday, 8:30 a.m.-5 p.m.
Health Promotion: Monday-Friday, 8 a.m.-4:30 p.m.
Student Insurance: Monday-Friday, 8 a.m.-4:30 p.m.

Duchossois Center for Advanced Medicine (DCAM) Pharmacy
5728 S. Maryland Ave.

Emergency Room
5656 S. Maryland Ave.



General Overview

Campus and Student Life (CSL) oversees student health, counseling, and wellness services at the University of Chicago.

Healthcare for students is coordinated through UChicago Student Wellness. Access to services at UChicago Student Wellness is covered at no cost for students who are enrolled in eligible programs.

This guide summarizes the services available to you through UChicago Student Wellness and serves as a useful reference for using those services effectively. More detailed information may be found by visiting wellness.uchicago.edu.

Eligibility and Covered Services

Eligibility for services at UChicago Student Wellness is based on a student being actively enrolled in an eligible program of study. Most degree programs that convene full-time on the Hyde Park campus are eligible. Students in certain registration statuses (e.g., Study Abroad, Pro Forma) are not eligible. For questions about whether your program is eligible, please contact your dean of students or call UChicago Student Wellness at 773.834.9355.

Students not registered in courses during Summer Quarter but who remain active in an eligible program (meaning students who have not graduated, are not on a leave of absence*, and who are expected to continue their studies in the Autumn Quarter) are able to access UChicago Student Wellness during the summer.

The table on the next page lists UChicago Student Wellness services that are covered, at no cost, for eligible students (regardless of insurance type). Items not covered are the responsibility of the student or the student's health insurance provider. If you have any questions about the costs of care, please ask any of our staff members. When referred by your UChicago Student Wellness service provider for other services, be sure to confirm whether those services will incur charges. Covered services must be performed within UChicago Student Wellness by our clinical staff. Please check with your insurance representative to confirm coverage prior to your visit or procedure. It is the student's responsibility to understand the terms of their health insurance coverage; our staff are not able to advise on specific health insurance plans. Students on U-SHIP can consult with the **on-campus insurance staff**. For more information, review our **educational material** on costs and options for care outside UChicago Student Wellness.

**Students on a Medical Leave of Absence who are enrolled in U-SHIP remain eligible for UChicago Student Wellness, per University policy (for more information, visit the Student Manual).*

Eligibility and Covered Services (continued)

COVERED SERVICES	RESPONSIBILITY OF HEALTH INSURANCE OR STUDENT
MEDICAL	
<ul style="list-style-type: none"> • Routine physicals • General medical consultation • Acute and chronic care • Diagnostic cytology (PAP tests) • STI (sexually transmitted infection) testing • Urine dipstick and pregnancy testing • Rapid strep testing • PPD (tuberculosis) testing • Flu and school-required immunizations • Allergy injection visits • Travel health consultations • Contraception consultations • Sports medicine consultations • Many routine laboratory (blood work) tests 	<ul style="list-style-type: none"> • Prescription and over-the-counter medications • Consultation and/or treatment by sub-specialists outside of the UChicago Student Wellness clinical staff • Select immunizations (yellow fever, polio, and typhoid) • Emergency room care • Hospitalization • Select laboratory tests • Radiology procedures • Medical supplies • Medical record copying or certificates • Heart station procedures (EKGs, holter monitors) • Other services not listed here
COUNSELING	
<ul style="list-style-type: none"> • Initial assessments • 24/7 Therapist-on-Call • Urgent/crisis care during business hours • Short-term psychotherapy • Individual and couples counseling • Substance use (AOD) assessments • Eating concerns assessments • Therapy and support groups • Academic/study skills counseling (and workshops) • Let's Talk: informal/drop-in consultations with a therapist • Psychiatric consultation and medication management • Referral services • All TimelyCare services 	<ul style="list-style-type: none"> • Prescription and over-the-counter medications • Consultation and/or treatment by sub-specialists outside of the clinical staff • Emergency room care • Long-term psychotherapy • Other services not listed here
HEALTH PROMOTION	
<p>All health promotion services are available to any UChicago student, regardless of eligibility.</p>	
<ul style="list-style-type: none"> • Health coaching • Alcohol and other drug screening and intervention • College, Graduate/professional-specific programming • Sexual health education and safer sex supplies • Wellness-focused student groups • Student Recovery Group • Mental well-being education and training • Meditation, yoga, and more 	<ul style="list-style-type: none"> • Wellpalooza (annual Wellness event) • Art Therapy • Campus health and well-being assessments • Refresh Sleep (online sleep education program) • Social Connectedness and emotional well-being programming • Outreach events • Pet Love (pet therapy) • Stress relief events

Medical Services

UChicago Student Wellness is a primary care practice providing acute care as well as routine medical services. Routine gynecologic care is provided by nurse practitioners as well as medical doctors. Musculoskeletal and orthopedic injuries are overseen by sports medicine staff (attending physicians, sports medicine fellows, and certified athletic trainer).

Medical Advice

UChicago Student Wellness is an appointment-based service. If you seek same day care, please call 773.834.9355 during business hours to speak with a triage nurse. If you are in need of routine care or recommended screening tests, please remember to make your appointment in advance. Many routine gynecological appointments and travel consultations are booked 4-6 weeks in advance, so it is important to plan ahead. Students are not charged for most services provided in UChicago Student Wellness. Your provider will discuss any services that may result in a charge, such as lab work, x-rays, and physical therapy. There is also confidential, evidence-based testing for sexually transmitted infections.

We are available to offer medical advice 24/7. During business hours, a member of our staff is available to assist you, either immediately or via callback. Outside business hours, call 773.834.9355 to reach our answering service or the 24/7 United Health Nurse Advice Line. When UChicago Student Wellness is closed or if a student would like a telehealth appointment right away, students can connect with a doctor virtually through **Healthiest You**. This service is free for students on U-SHIP. Students who are not on U-SHIP can use this service for a modest fee. Also, many insurance companies offer free or low-cost telehealth services - please check with your insurance company.

Emergency Care

If a situation seems life threatening, or if you need immediate treatment of very serious or critical conditions, go to the nearest emergency room or call 911. Emergency room services are not covered services; they will be charged to students and/or their health insurance. If you are unsure whether you should go to the emergency room, call UChicago Student Wellness at 773.834.9355 during business hours, to determine if emergency treatment is necessary. The emergency room is not appropriate for most earaches, stomach flu, sore throats, or obtaining referrals. If you do go to the emergency room, it is important that you tell the emergency room staff members you are a student, and that you have your insurance card and student ID card with you.

Urgent Care/Convenience Clinics (UCMC Urgent Care, Walgreens) are available throughout Chicago for less urgent medical problems that require attention outside clinic hours.



Urgent Care/Convenience Care Clinics

There are several urgent care and convenience care clinics in Hyde Park. Some have evening and weekend availability, with the option to make appointments online, but please visit their websites or call to confirm. These options include:

UCMC Urgent Care: 47 W Polk Street

UCMC Urgent Care: 339 E Grand Avenue

Advocate Clinic at Walgreens: 1554 East 55th Street

Please know that the University does not endorse nor does it cover the costs of treatment at these external clinics.

Local Pharmacies

The following are the nearest pharmacies to the Hyde Park campus. Please check websites or call for pharmacy hours.

UChicago Medicine Pharmacy in the Duchossois Center for Advanced Medicine (DCAM)

5758 South Maryland Avenue, Chicago, IL 60637
888.824.0200

CVS

1228 East 53rd Street, Chicago, IL 60615
773.752.1425

CVS (in Target)

1346 East 53rd Street, Chicago, IL 60615
773.667.0438

Walgreens

1554 East 55th Street, Chicago, IL 60637
773.667.117

Jewel-Osco

6014 South Cottage Grove Avenue, Chicago, IL 60637
773.358.4301

Walgreens

1320 East 47th Street, Chicago, IL 60653
773.373.6147

Pharmacies



Counseling Services

Our clinicians are available to assist and support students with an array of mental health concerns, including: the transition from home to school, academic stress, relationship issues, depression, anxiety, substance misuse, and eating concerns, among others.

Initial counseling appointments can be made over the phone by calling 773.834.9355 or online at [my.WellnessPortal](#). In the initial appointment, a student has an opportunity to describe their concerns. The clinician works with the student to determine the mental health services that can best assist the student and can provide referrals to other resources, as needed. Brief counseling services are available (individual, couples, and group) at Student Wellness for students. In the case that a student would be best served by continuous or a more open-ended course of psychotherapy, the clinician can assist with a referral to a psychotherapist in the community. The clinician can also facilitate a consultation with psychiatry services, as appropriate.

Psychiatric Services

Psychiatric evaluations are offered as well as medication management at Student Wellness. Urgent psychiatric consultations are also available, when indicated.

Let's Talk Program

Let's Talk provides drop-in access to informal, confidential, and anonymous (if desired) consultation with mental health counselors from Student Wellness. No appointment is necessary. There are multiple Let's Talk sites across campus; please check our [website](#) for further information on days, times, and locations.

Academic Skills Assessment Program (ASAP)

ASAP assists students who are having academic difficulties, including test anxiety, procrastination, study skills deficits, and other kinds of learning concerns. Individual ASAP meetings can be scheduled, and workshops are offered.

Urgent/Crisis Appointments

Students who need to speak with a therapist urgently can call 773.702.3625 to speak with a clinician 24/7/365. Students can also ask for the clinician on-call during business hours by calling the Student Wellness Center at 773.834.9355 or walking in.

TimelyCare

TimelyCare offers on-demand and scheduled mental health services to expand students' access to additional mental health support. Students who are eligible for the services offered by UChicago Student Wellness are also eligible for TimelyCare. For more information on TimelyCare, visit wellness.uchicago.edu/mental-health/timelycare.

Health Promotion Program and Services

UChicago Student Wellness is committed to enhancing the environment and community at University of Chicago to promote lifelong healthy behaviors and to empower individual students to improve their quality of life and reach their highest potential. We focus on **seven key facets of wellbeing** to develop innovative initiatives that address the needs of UChicago students.

Our staff works to understand UChicago students' needs and assists them in achieving their optimal well-being by offering information, resources, and **programs**. Types of support and programs available at UChicago Student Wellness include:

- Art Therapy
- Mindfulness Meditation courses
- Restorative Yoga
- Maroon Mental Health Matters Training
- Sleep programming
- Alcohol and other drugs consultations and educational programs
- Student Recovery Group
- Campus outreach and education
- Safer Sex Supplies
- Student groups and advisory boards
- And more!

To find out more and discuss how we can support you, please call 773.834.9355.

Peer Health Advocates

Peer Health Advocates (PHAs) are specially trained students who are committed to advocating for the health and well-being of their peers. PHAs work to promote healthy choices and encourage students to use UChicago Student Wellness and other campus services.

University Student Health Insurance Plan (U-SHIP)

The University requires all students to carry health insurance that covers, among other costs, hospitalization, specialty care, prescription drugs, and outpatient diagnostic and surgical procedures provided within the Chicago area. In keeping with this requirement, each year all students registered in an insurance-required program are default enrolled in the University Student Health Insurance Plan (U-SHIP) at the end of the enrollment/waiver period, which is the third week of Autumn Quarter (or your first quarter of enrollment as a student). U-SHIP is administered by UnitedHealthcare Student Resources.

Students who are eligible to waive U-SHIP and wish to do so must affirm possession of alternate comparable coverage before the enrollment/waiver deadline. Details about U-SHIP coverage, benefits, enrolling dependents, and the waiver process can be found on the **student insurance website**.

Effective 9/1/21, U-SHIP enrollment is required for all PhD students at the University of Chicago. As such, PhD students are not eligible to waive U-SHIP with comparable coverage. Individual student premiums will be paid for PhD students at no cost to them.

Students are encouraged to first go to **UChicago Student Wellness** to receive medical and/or psychotherapy services unless they are experiencing an emergency. If you are away from campus and you need health care, you can find a physician who is in the UnitedHealthcare Student Resources national network by going to **uhcsr.com/uchicago**.

For **medical** services, students may visit any UnitedHealthcare Choice Plus Network provider directly. No referral is required. The list of providers in the Choice Plus Network is available through the student's MyAccount with UnitedHealthcare Student Resources. Co-pay and co-insurance charges will apply as per the policy.

For **psychotherapy** services, students on U-SHIP may choose to see a provider on the Student Wellness community provider list for a special \$10/co-pay arrangement per visit. To be connected with these providers, students may schedule a brief initial counseling appointment at Student Wellness.

Students may also seek psychotherapy from a provider in the United Behavioral Health Network (also called "Live & Work Well"). No referral is required. The list of providers is available through the student's MyAccount with UnitedHealthcare Student Resources. Co-pay and co-insurance charges will apply as per the policy.

If you are enrolled in U-SHIP, on campus U-SHIP coordinators are able to answer questions about your covered health benefits and other topics related to U-SHIP. Contact the on-campus coordinators at 773.834.4543 (select option 2) or at **uchicagoadvocates@uhcsr.com**.

Pharmacy Discount for U-SHIP Enrollees

A special arrangement with the University of Chicago Medical Center's Duchossois Center for Advanced Medicine (DCAM) Pharmacy enables students enrolled in U-SHIP to receive three months of prescription for the price of two months of co-pay.* This discount (available only at the DCAM pharmacy) also applies to oral contraceptives (birth control).

**Certain exceptions apply*

Optional Dental and Vision Insurance Plans

Each year, students may enroll for optional dental and/or vision coverage regardless of whether they are enrolled in U-SHIP. Optional dental and vision plans are administered by Delta Dental of Illinois and MetLife. Students are informed of these optional plans (both dental and vision) via email at the beginning of Autumn Quarter. A second opportunity to enroll in plans is offered at the beginning of Spring Quarter. Enrollment is done online, and premiums are paid directly to the insurer (no charges appear on your student account). Additional information about these plans is available on the **student insurance website**.

We're here.