

# Get Started with Technology at UChicago



## IT Services Support Contacts

[its.uchicago.edu/support](https://its.uchicago.edu/support)  
773.702.5800

## IT Services TechBar

Joseph Regenstein Library  
1100 East 57th St., Rm. 160

## 1 Set Up Your Accounts

IT Services encourages enrolled students to [set up their UChicago account services](#) (e.g., CNetID, email, wireless, etc.) before starting classes.

Be sure to [configure your device\(s\) for UChicago Wireless](#) before arriving on Campus.

To connect an IoT device to the network (such as a Smart TV or gaming console), you must first [register the device](#) (login with your CNetID required).

## 2 Upload your ID photo

[Upload your photo](#) for your UChicago Card. Cards will be picked up with your Orientation packet.

Graduate students can pick up their UChicago Cards beginning **July 5** at the ID & Privileges Office, Lobby of the Regenstein Library, 1100 East 57th Street.

[ipo@uchicago.edu](mailto:ipo@uchicago.edu)  
773.702.3344

## 3 Download Software

Access a variety of free or [discounted software licenses](#), including Microsoft 365 and [Adobe Acrobat](#). Log in to Microsoft 365 at [portal.office.com](https://portal.office.com).

[PC and Mac device purchases](#) for personal use are available to instructors, staff, and students through Apple and Dell.

[View computer recommendations](#) for Apple and Dell.



## Learning Resources

Learn about using [Canvas](#), [Zoom](#), and free access to thousands of online training videos on [LinkedIn Learning](#).



## Generative AI Tools

Review [guidance for all users of AI](#), which focuses on the following topics:

- protection of University data
- responsibility for content accuracy and ownership, academic integrity
- considerations with AI tools



## Be Safe Online

Visit the [Security website](#) to learn how to spot a phishing attempt and to keep your devices and personal information protected while on the campus network.

Be sure to [install anti-virus software](#) on your computer.

Visit [its.uchicago.edu/students](https://its.uchicago.edu/students) to learn about the technology resources and perks available to you.





# Don't get hooked, report that phish!

**Protect Your Information and Avoid Phishing Scams**

- ## ***Your Privacy Matters!***
- Submit suspicious emails to the information security team using the **Report Phish** button.
  - Contact information security by email at **[security@uchicago.edu](mailto:security@uchicago.edu)** or call 773.702.5800.

Phishing messages are getting more sophisticated. A phishing scam looks like a legitimate email that appears to come from a well-known and trustworthy organization or website, but is really an attempt to gather personal and financial information from a recipient.

***To keep your information and the UChicago community safe from cyberattacks, never share:***

- Personal information via SMS
- Your CNetID password
- Your Duo registered phone number
- Your Duo passcode
- Sensitive information on Google Forms

IT Services will never ask for this information to assist the UChicago community. If you provide this information via any form of communications, IT Services support will assist you in re-securing your account.

See the latest phishing scams at **[security.uchicago.edu/phishing/latest](https://security.uchicago.edu/phishing/latest)**